

## Job Description and Person Specification

<b>West Wales Domestic Abuse Service (WWDAS)</b>	
<b>Job Title:</b>	Children and Young Person's Support Worker
<b>Salary and Hours:</b>	£17,500 per annum pro rata for 30 hours per week which equates to £14,189 per annum
<b>Reports to:</b>	Children and Young Person's Service Manger
<b>Reportees:</b>	This post has no line management responsibilities
<b>Location:</b>	Aberystwyth with some working in Cardigan. Some travel within the Ceredigion as and when needed.
<b>Job Purpose:</b>	<p>As part of a team, and in line with the commitment of WWDAS to empowerment, the role of the Children and Young Person's Support Worker is to offer professional, confidential, practical and emotional support to children and young people who are currently or have had experience with domestic abuse. This support is offered to children and young people whose parent/s are users of the WWDAS services, during their time in refuge, through the transition from refuge to their new home and ongoing support in the community. Support is also offered to young people who live in the wider community who access the service independently or are identified through WWDAS assessment and floating support work. WWDAS places the needs of service users at the heart of everything it does and this is reflected throughout the organisation and its relationships with others.</p>
<b>Other requirements:</b>	<p>The ability to communicate in Welsh and English is required for this post.</p> <p>The post holder is required to work with minimal supervision and to work evening and weekends as part of their working week. They will carry out some or all of the following tasks, depending upon location, qualifications and experience.</p>

**Main Duties:**

1. To work with families to ensure that all aspects of children and young person's needs are assessed as part of admission in to refuge and ongoing support in relation to safeguarding, including risk and safety planning, emotional & physical health and wellbeing, education, social & family networks.
2. To work with the children and young people whose parent/s are being supported by any part of WWDAS and to develop, implement and review support plans.
3. To listen to and provide support to children and young people with experience of domestic abuse in a one to one and group setting, including organising activities during holidays and helping settle children and young people into the refuge when they first arrive. Supporting children and young people can include working with issues such as sexual, emotional and/or physical abuse, gender issues, sexuality, racism, termination of pregnancy and child sexual abuse.
4. To work in partnership with agencies in relation to safeguarding children following both local and national approaches around CAF, TAF and Child Protection Protocols and any other relevant/approved approaches.
5. To develop relationships of trust and support with all ages of service users, helping them to gain confidence and to develop their abilities to define and achieve their goals.
6. To facilitate group work for children and young people and with parent/s as determined by their respective age group and needs in Welsh/English.
7. To deliver domestic abuse awareness raising sessions and educational group work programmes in schools/colleges through the medium of Welsh.
8. To advocate on behalf of children and young people with experience of domestic abuse on an individual and group basis.
9. To carry out tasks which help maintain the smooth running of the temporary accommodation provided by WWDAS.
10. To develop links with appropriate agencies to ensure the diverse needs of children and young people using the service are met.
11. To educate and foster an understanding with parents/carers, as well as other agencies, of the impact of domestic abuse on children and young people, and the resulting needs and issues
12. To promote the support service for children and young people.
13. To consult with and involve children and young people in making decisions about themselves and the development of the service.

14. Gather and develop resources to facilitate work with children and young people.
15. To participate in the monitoring and evaluation of WWDAS children and young person's support service.
- To keep monitoring data
  - To participate in WWDAS events and meetings.
  - To follow WWDAS policies and procedures.
  - To participate in learning and development events.
  - To keep up to date with relevant legislation and practice.

***This list is not exhaustive, you may be asked to undertake other duties which are relevant to this post and the running of the service.***

### Person Specification

	<b><i>Essential</i></b>	<b><i>Desirable</i></b>
<b><i>Knowledge</i></b>		
An understanding of domestic abuse and how children and young people experience this	√	
Good knowledge of Child Protection Issues	√	
Knowledge of confidentiality and boundaries	√	
Knowledge of current childcare legislation		√
<b><i>Language</i></b>		
To be able to communicate in Welsh and English – both verbally and in written form	√	
<b><i>Skills and Qualifications</i></b>		
Ability to deliver group work programmes to children and young people	√	
Good communication skills including written (including report writing), oral and presentations	√	
Able to demonstrate a level of understanding of the challenges facing children & young people fleeing abuse	√	
Evidence of ability to deal with the varying & complex needs of children & young people	√	
Good organisational & IT skills appropriate to level and type of job	√	
Ability to prioritise, work on own initiative and be part of a team and contribute to ensuring the team achieving their	√	

objectives.		
A first aid qualification		√
An understanding of child development and attachment		√
A full clean driving license	√	
<b>Experience</b>		
At least Childcare Level 3 or an equivalent level of qualification in childcare or youth work or other relevant subject, or equivalent experience and willingness to work towards qualification.	√	
Play work experience	√	
Experience of working with young people in youth work settings		√
Experience of multi-agency work		√
<b>Personal Qualities</b>		
Committed	√	
Ability to listen	√	
Sensitive	√	
Effective	√	
Co-operative	√	
Able to work flexibly and to do evening and occasional weekend work.	√	
Be able to demonstrate empathy	√	
A full driving license	√	
Ability to take part in on-call rota	√	
Access to a car for work	√	